

## 2ND GEN AC8710 SOFTWARE RELEASE HISTORY

### General

This document is about **2nd gen** AC8710 software.

AC8710 has 2 hardware generations which require different software versions due to hardware differences:

- 1st gen AC8710, manufactured until Q4/2021: software version 4.x.x
- 2nd gen AC8710, manufactured from Q3/2021: software version 6.x.x

1st gen AC8710 does not accept 2nd gen AC8710 software, and vice versa.

Minimum recommended 2nd gen AC8710 software version: 6.0.25

Software update methods:

- **Local update:** CATVisor Commander 2.9 or later, service port connection with USB cable. Typical update time 1 min.  
File: *AC8710-gen2\_appl\_x.x.x.srec*
- **CATVisor mode remote update:** Unicast update with CATVisor Commander or SmartLoader or broadcast update with SmartLoader. Typical unicast update time 5 min.  
File: *AC8710-gen2\_appl\_x.x.x.srec*
- **HMS mode remote update:** With SCTE-HMS-DOWNLOAD-MIB (SCTE 38-8 2002 / HMS063) compatible download tool. Typical update time 5 min.  
File: *AC8710-gen2\_appl\_x.x.x\_HMS-download.srec*
- **DOCSIS mode remote update:** Unicast update with CATVisor Commander or SmartLoader, or with SCTE-HMS-DOWNLOAD-MIB compatible download tool. Typical update time 1 min.

## LATEST VERSION

**Version 6.0.25, released 28.6.2021 – First customer release**

### Compatibility

Compatible with 2nd gen AC8710 hardware.

Compatible with AC6980, AC6981, AC6983 and AC6992 transponders.

All required viewer files are included in DUS100 package version 5.24 or later.